

Accessory Shop Returns Form

If you are not satisfied with your purchase, would like a refund or need a replacement please complete the form below.

Products must be returned within 14 days from the day after you received the goods. The product must be in its original condition (with packaging and tags intact). Please call 01263 768813 or email info@downtide.com to receive returns authorisation.

Please return the form **with** the returned product(s).

PLEASE COMPLETE THE FORM BELOW IN BLOCK CAPITALS

FULL NAME

CONTACT TELEPHONE NUMBER

EMAIL

<input type="text"/>	<input type="text"/>
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REASON FOR RETURN

PRODUCTS AND QUANTITY

PRODUCT	QTY	Refund	<input type="checkbox"/>	Replacement	<input type="checkbox"/>
PRODUCT	QTY	Refund	<input type="checkbox"/>	Replacement	<input type="checkbox"/>
PRODUCT	QTY	Refund	<input type="checkbox"/>	Replacement	<input type="checkbox"/>
PRODUCT	QTY	Refund	<input type="checkbox"/>	Replacement	<input type="checkbox"/>

Unfortunately a refund cannot be issued until Downtide Caravans & Leisure receives the goods in question. Unless products are faulty, we regret we cannot refund carriage on goods incorrectly ordered by you. When returning goods back to us we strongly recommend you use Royal Mail Tracked.

Send all returns to:

Downtide Caravans & Leisure
Cromer Road
Alby
Norwich
NR11 7QE